

IMPORTANT NOTICE – SAFETY RECALL PRODUCT CAMPAIGN 7EV



Frame Number Location

Check in this area for
excessive heat build up



What is the reason for this notice?

Honda Motor Co Ltd is conducting a RECALL of certain EU22i Generators due to a potential overheating risk in the Inverter component of the generator unit. Honda have determined that salt water entry or the presence of excessive moisture or condensation may cause corrosion around the Inverter Coupler. This can result in increased resistance and worst case could cause a FIRE. There have been no reported incidences of fire to date, but a parts upgrade to the unit is required and mandatory for future safety reasons

What should you do?

Replacement parts for this campaign will not be immediately available until early April 2020.

- Therefore we are asking that you avoid using the generator if at all possible.
- If you must use the generator, please ensure good airflow around the unit and check that the sides of the generator do not become hot during usage (as indicated in the diagram below).
- As soon as the upgrade parts are available, we will advise you via letter to contact your nearest Honda Power Equipment Dealer to book your unit in for this repair.
- The Dealer will confirm with you the timeframe for repair and upgrade of the parts.
- The repair and/or upgrade of the affected components is at no cost to you the Owner. This cost is covered under the products Warranty.

Affected units?

All Generators in the specific frame number range are affected, see below how to identify.

Affected unit serial number range.

EAMT-1000001 – EAMT-1321935

If you have any questions?

Should you have any questions or concerns regarding this matter that your Authorised Honda Servicing Dealer cannot answer, please contact our Honda Power Equipment Service Department on **09 571-1140**, or alternatively you can email us at service.department@powermarine.co.nz

If you have on-sold your Honda Generator, please advise us of the details of the new owner, so we can make contact with them and advise of this Safety Recall procedure.

It is our goal to provide you with the highest quality products and best after sale service. We apologise in advance for any inconvenience this product campaign may cause you. However your safety is of our utmost importance, therefore we are upgrading these components free of charge so as to minimise any risk in the future.

We thank you for your purchase of our Honda product and your cooperation in this product Recall.